

-----Original Message-----

From: mott

To: owen@aucklandpestcontrol.net.nz

Subject: reference

Sent: Nov 23, 2010 8:30 PM

Owen

RE: Bedbugs/Fleas

I would strongly recommend Owen for pest control. We suspected we had bedbugs and called Owen on a Saturday, he was with us before Monday lunchtime and we had our treatment and were back in our house by 3:00 in the afternoon. Owen was very professional, inspected and diagnosed we had flea's, explained the life cycle of the bugs, the chemical he was using, why he was using them and how they will eradicate the bugs. He then explained clearly what we should do to maximise the effectiveness of his treatment, and appeased any concerns we had regarding the treatment and out 7 month old child. In a follow up call a week later Owen answered further questions and provided further information - again ensure we don't accidentally do something that would reduce the effectiveness of his treatment.

He was professional, friendly and I would have no hesitation in recommending him.

Dermott- West Auckland.